

# Technician Dashboard

## Upgrade

### Note

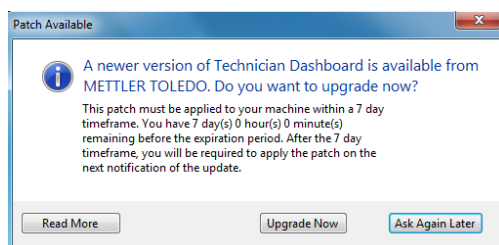
This guide refers to updating Technician Dashboard only, if you need access to full installation details or software and hardware prerequisites, please see this [guide](#).

### Upgrading Technician Dashboard

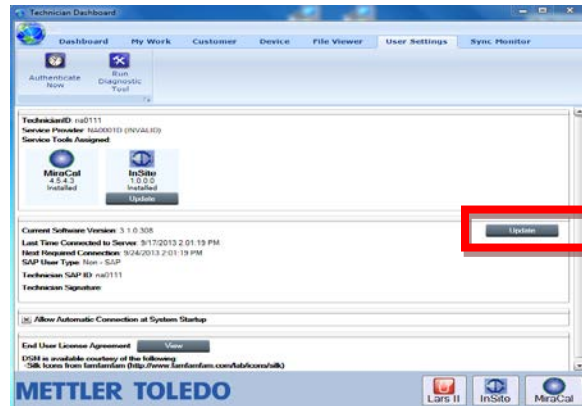
Please connect to the network before applying any upgrades.

You can apply an update in Technician Dashboard from one of two ways.

1. On restart of the PC or the DSM.exe service, you will be prompted that an update to Technician Dashboard is available, and will be asked if you want to apply the update now.
  - a. Select "Upgrade Now" to apply the update or "Ask Again Later" to run at a later time.



2. If an update has been received or you have delayed an update from running, you can always start the update process from the User Settings tab in Technician Dashboard.
  - a. Go to the User Settings tab, and Select "Update". You will be prompted with the same detail from the image above, and can select "Upgrade Now".



Selecting "Upgrade Now" will start the upgrade process, and you will be alerted when the update is complete.

